



FAQs

What is Parents' Night Out?

Parents' Night Out is an opportunity for parents/caregivers to drop their children off for a fun and exciting night with Education staff while parents/caregivers enjoy an evening to themselves. Kids ages 4-11 will enjoy a fun-filled and educational evening under the supervision of zoo staff inside Zoomazium. Supervised activities for kids include games, puppet shows, and a live animal encounter, plus a tasty pizza dinner!

When are they offered?

Parents' Night Out is offered approximately once a month throughout the year.

Where are Parents' Night Out held?

Zoomazium Parents' Night Out:

Drop-off takes place in the CWC building located adjacent to the West Entrance at N. 55th St. and Phinney Ave. N. between 5:30 p.m. and 6 p.m. Parents' Night Out moves to Zoomazium at 6 p.m. Parents/caregivers will pick their children up at the end of the evening from the CWC.

African Village Parents' Night Out:

Drop-off and pick-up take place in the Education Center located adjacent to the South Entrance (Hippo Lot) at N. 50th St. and Fremont Ave. N. between 5:30 p.m. and 6 p.m.

How old must children be to participate in Parents' Night Outs:

Children ages 4-11 are welcome to attend. All participants **must be potty-trained!**

How much does PNO cost?

\$30 per evening for first child; \$22 for each additional child in the same family.

How do I sign up?

Please select your dates and click the Register button at <https://www.zoo.org/PNO>

What if I need to pick my child up early?

Please let us know at drop-off that you will be picking up your child early and we will arrange to have him/her brought to the CWC to meet you when you arrive or if it is an emergency call us at 206-293-6101.

Late Fees

Please make sure you are on time to pick-up your child. Your child will be missing you and wondering where you are and our staff will be missing their families as well. Parents' Night Out ends at 10:00 p.m. you will be charged a fee of \$1 per minute for every minute you are late. We will use the PNO clock to determine late fee charges. Late charges can be paid by cash, check, or credit card at the time of pick-up. We can also charge the card we have on file.

Where does the Pizza come from and what toppings does it have?

We are currently ordering our pizza from Papa John's Restaurant. We provide mainly cheese pizza as it is the dominant favorite, but some pepperoni and pineapple is available. Dinner is simply pizza and lemonade or water.

My Child has food allergies or hates pizza. What do I do?

You are welcome to provide snacks or alternate food for your child. Please do not bring things that need to be heated and please do not bring any foods containing nuts due to many children having nut allergies.

Do children have free choice to participate in the activities?

Absolutely! We provide a wide variety of activities to meet the different needs and interests. Children are never forced to do an activity and instructors will work to find alternatives where possible.

What is the child to adult ratio?

We have a staff/child ratio of 1:13. Staff are also assisted by trained teen volunteers from our Zoo Corps program so the ratio may go as low as 1:7 (zoo staff and volunteer:child)

What if my child gets sick at the last minute?

If you know your child is not going to be able to come to Parents' Night Out please call 206-548-2555. During office hours this number will connect you to the Education Department. After office hours the phone will ring the office and then automatically switch over to ring the Instructor cell phone.

What is the cancellation/refund policy?

A full refund is given to participants cancelling their registration or moving to another event a minimum of two weeks in advance of the start date\time of the program. There is no refund for a cancellation or move made less than 2 weeks prior to the start date\time of the program.

If the zoo cancels a program at any time all registrants will receive a full refund.

Zoomazium Sample Schedule

At the CWC

5:30-5:50: Check-in at the CWC; Choice time activities and crafts

Move to Zoomazium

6:00-6:30: Dinner

6:30-9:00: Choice time activities: Zoomazium free play, crafts, puppets, dress up, animal encounter

Back to the CWC (Program ends at 10:00 but parents may pick up early from CWC)

9:00: Movie/Stories

10:00 Program Ends

African Village Sample Schedule

At the Education Center

5:30-6:00: Check-in; Choice time activities

6:00-6:30: Dinner

6:30-7:10: African Village free play & story in the Banda Hut

7:15-9:00: Choice time activities: games, crafts, biofacts, animal encounter

9:00: Movie

10:00 Program Ends